

New director will be in charge of hospitality at Britannia

The Royal Yacht Britannia and its sister ship, the luxury floating hotel Fingal, have appointed a new Director of Hospitality to lead their guest experiences in Leith.

Ross McLean will now lead a crew of over 100 hospitality professionals delivering the highest levels of service across both ships.

Originally from Scotland, Mr McLean, 39, brings over 19 years of global hospitality management experience to his new position. Most recently, he was the General Manager of Operations at Millbrook Resort in Queenstown, New Zealand, which is one of the Southern Hemisphere's premier golf resorts and regularly wins awards as one of the best in the world in hotel, golf and spa categories.

Starting his hospitality career in the restaurant sector, Mr McLean was awarded Young Restaurateur of the Year and was a HIT Scotland 'Art of Leadership' scholar. Now living in the Scottish Borders with his wife Renee and two daughters, Ross enjoys rugby, golf, and has always loved being in the outdoors.

Widely travelled and with a passion for the industry, Mr McLean's operational and leadership experience will ensure continuity in delivering outstanding hospitality aboard The

Royal Yacht, including the Royal Deck Tearoom and private dining, as well as all aspects of Fingal Hotel.

Commenting on his appointment, Mr McLean said: “It’s a real honour to build on my 10 years leading the Millbrook Resort in New Zealand by taking on this key role with Britannia and Fingal – two such unique venues with strong heritage and stories to tell. I look forward to creating even greater synergies between the UK’s top tourist attraction and our luxury floating hotel.”

Chief Executive, Franck Bruyère, said: “I’m delighted to announce Ross’ well-deserved appointment, which will strengthen our leadership team across our two iconic ships. Ross will be key to delivering operational excellence and maintaining what has made us great over the years.”

Mr Bruyère added: “With our former Chief Executive, Bob Downie, retiring, we have big shoes to fill, but I feel with Ross joining the crew, I have a strong team of leaders in place to navigate the next chapters for both ships.”



Ross McLean

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