

St Columba's – inspection results say it is “exceptional”

Edinburgh's St Columba's Hospice has been designated as “exceptional” for all the indicators of quality used by the inspectorate Healthcare Improvement Scotland (HIS) during its inspection on 17 to 18 April 2024.

Dot Partington, Deputy CEO of St Columba's Hospice Care, said: “I am incredibly proud to see this HIS Inspection report for St Columba's Hospice Care published. Like most organisations, we've been through a challenging few years and the exceptional quality of care described in the report, is a result of the dedication, expertise and unwavering commitment of our staff and volunteers.

“Every day, we focus on supporting the individual needs of people across Edinburgh and the Lothians facing the impact of life-limiting illnesses and their families. To have this care rated as exceptional reflects the compassion and dedication that we all put into our work, so I'd like to thank our outstanding team for their hard work, adaptability and dedication.”

Jon Heggie, Director of Income Generation, said: “I am delighted to see the results of this inspection, the team work tirelessly to deliver services throughout the community so

it's great to see everyone's efforts recognised in this way.

"I think it's important to highlight that with just 24% of our running costs funded by the government, results like this wouldn't be possible without the generosity of our amazing supporters and local community. Without them, we wouldn't be able to provide our vital services across Edinburgh and the Lothians."

HIS report findings concluded: 'The environment was clean, uncluttered and in a good state of repair. Patient and staff areas were bright and peacefully decorated. Staff working in the service spoke positively about their experience of working there and felt supported and valued. All staff were enthusiastic about the service. A thorough process was in place of recording the patient's journey while in the care of the hospice. Patients and families told us the care they received was 'excellent'.



