

Cullen Property appoint new Operations Director

The Edinburgh rental company Cullen Property have appointed Dawn Pianosi to the board promoting her to Operations Director.

Ms Pianosi has more than 14 years of experience in the sector, and joined the firm in March 2020 as Head of Property Management. In her role she supported the operations side of the business managing the "Trio Teams" which service the property portfolio.

Cullen report that landlord enquiries have increased by more than 200% in January 2022. From its stock of more than 200 HMO properties Cullen say that they only have less than 1% of that property available to rent.



Dawn said: "I'm delighted to join the board at Cullen Property, whose overall vision I have so much respect for. I'm blessed to work with an outstanding team of people and aim to give them more of a voice in the development of the company. My new role comes at an exciting time for Cullen Property, both coming out of the pandemic and managing our team and customer's expectations of the 'new normal' in terms of procedures. But also with so many promising growth opportunities which lie ahead.

"In 2020, we expanded to welcome a fifth portfolio team to help meet our customer service goals. This bolstered our customer service capability, ensuring our team and our customers are both happy and well managed. With my years' of experience in the Edinburgh property management scene, I know this is both an innovative and customer-centric approach. I really look forward to welcoming new clients and new colleagues in turn as we continue to grow the business in 2022, and beyond."



Steve Coyle, Managing Director, said; "We are delighted to

welcome Dawn Pianosi to the board here at Cullen Property. She has been a strong and reliable leader since joining the team in early 2020, tackling all the challenges that Covid-19 has thrown at us. Dawn's invaluable tenant and landlord experience and in depth knowledge of Scottish property legislation supports our customer-led goals for Cullen Property. We very much look forward to working together and seeing what can be achieved going forward."