SFA to refund ticket money for Scotland's UEFA EURO 2020 Play-Off against Israel

With restrictions on crowds at football matches in Scotland continuing, the SFA have confirmed that a capacity crowd cannot attend Scotland's UEFA EURO 2020 Play-Off against Israel at Hampden Park.

Refunds will be issued to all ticket buyers from today.



For ticket purchasers, the refund process for online and telephone sales will take place automatically, with money credited back onto your debit/credit card used at point of sale.

Fans should allow seven working days for the money to appear in their account.

If the debit/credit card used to complete the purchase has expired, the SFA will notify you by email with further instructions.

Non Telephone/Online Order Refunds

Any hospitality and debenture refunds will be processed separately. These ticket holders will be contacted with more information.

Any tickets purchased in person from the Hampden Museum Shop should be returned by post, with proof of purchase, to the address below.

Fans should also include a note of their contact telephone number with their tickets so the SFA can make arrangements to process the refund.

Shop Manager,

Hampden Museum Shop,

Hampden Park

Glasgow

G42 9AY

The SFA has also confirmed that they are extending all Scotland Supporters Club memberships by a year.

Memberships will now run until the end of 2022, expiring on December 31. All fan benefits will remain until that date — this process is automatic, so there's nothing that members need to do to make this happen.

Fans also have the opportunity to donate their refund to the Grassroots Game to help children across Scotland participate in our national game.

It's not just at international level that we're seeing the impact of Covid-19. Our grassroots game faces a critical situation and your support is needed to safeguard its future.

The Scottish FA has today launched Give for Grassroots, a new support fund that will allow fans of Scottish football to help grassroots clubs continue to provide for children within their local communities.

All donations are managed by our Charity Partner 'The Scottish Football Partnership Trust' (SCO44867) and processed through Virgin Money Giving. All donations can be subject to gift aid where applicable.

To donate to Give for Grassroots, visit

virginmoneygiving.com/fund/GiveForGrassroots