

Motability comes to Scotland's Capital

Up to 80 jobs could be created near Edinburgh after Motability Operations confirmed the city as the location for a national contact centre.

The business operates the Motability Scheme – a provider of vehicles for disabled people – and the company expect to open a permanent office by April 2020.

The Scottish site is being developed to aid further expansion to the scheme which provides vehicles to more than 625,000 disabled people across the UK.

Lisa Witherington, the company's head of customer service said they had taken time to identify the location of the site.

She said: "Many major brands have call centre operations in Scotland which means there are plenty of people with relevant talent and experience.

"Our call handlers are consistently praised for their professionalism by clients and our monitoring shows a continuously high level of satisfaction – we only want the best and are sure Edinburgh will deliver."