

Leading UK Network Provider Goes Platinum

ONE of the UK's leading network providers has become one of only a select band of companies in the country to have been recognised with a prestigious industry accolade.

Commsworld has been awarded 'Platinum Partner' status by Mitel, the globally-recognised leader in business communications.

Platinum Partner is the highest accreditation given by Mitel, distinguishing those firms that deliver and represent the top standards of Mitel solutions.

The achievement for Commsworld is testament to its 17-year success in delivering solutions across the UK and to its technical capabilities, according to CEO, Ricky Nicol.

He said: "This is a fantastic achievement for Commsworld. Mitel is a longstanding partner and it's great to see our hard work being recognised and achieved.

"We have been at the forefront of selling Mitel's industry leading solutions and look forward to continuing our partnership for years to come.

"I am delighted to announce Commsworld has achieved Platinum status in Mitel's Partner Programme, recognising the highest level of expertise in defining and delivering exceptional communication and collaboration solutions with our customers."

Commsworld's Platinum Partner status comes following its £30m contract with Glasgow City Council to be a key provider in its ICT transformation and rollout.

The firm now has over 35,000 Mitel Voice users – providing instant messaging, video conferencing and mobile applications

to businesses.

It also provides support with the help of over 1000 contact centre agents, all hosted within the Commsworld Private Cloud and connected by its own Fluency Next Generation network – built specifically with businesses in mind.

Richard Roberts, Vice President of UKISA Sales at Mitel said: “Working in partnership with Mitel for over 17 years, Commsworld has addressed the communication needs of a wide range of businesses that were looking to transform the ways in which they work with colleagues, partners and customers.

“They have established themselves as a valued supplier to public sector organisations across Scotland, working in partnership with Mitel to understand their challenges and provide tailored solutions that consistently deliver the cost savings and productivity benefits that they require.

“I would like to congratulate the Commsworld team on their achievement, thank them for their ongoing partnership and I look forward to celebrating our continued success together.”

Originally experts in telephony, Commsworld has diversified and provides entire communications solutions for SMEs through to multinationals and the public sector.