

# Contactless payments for Edinburgh Trams now available at all stops

Edinburgh Trams have announced today that it is now quicker and easier to pay for a ticket with the rollout of contactless technology to all stops.

You can buy a ticket with an enabled debit or credit card at 51 upgraded ticket vending machines without having to use your PIN. The ticket machines also accept Apple Pay and Android Pay on mobile phones.



Lea Harrison, Edinburgh Trams Managing Director, explained: “Initial trials of the technology at selected stops proved a real hit with customers, who no longer have to dig in their wallet or purse for loose change or stand around entering their PIN.

“We’re delighted that this quick and easy payment method is now available at all stops, and it’s really speeding up the process of buying a ticket for our customers before they board a tram.”

Contactless payments are already popular elsewhere and it’s just as easy to use the technology to pay as long as you are buying **any fare over £3**, including the ever-popular £3.20 return ticket.

All customers need to do is select their ticket and touch a special ‘target’ with their card or mobile device running a suitable app for a quicker, smoother purchase.

Lea added: “The feedback we’ve had so far suggests more people are moving away from ‘chip and PIN’, and they’re finding

contactless is now the fastest and most convenient way to pay.”

Reducing the time customers spend at the ticket machine is also important to Edinburgh Trams as it strives to improve the customer experience and meet growing demand by increasing service frequency.