

Edinburgh graduate secures senior role at 'Scotland's Best Five Star Hotel'

Megan Milliken joins Edinburgh's The Chester Residence team as new operations manager

Five star luxury hotel, The Chester Residence, has welcomed new operations manager, Megan Milliken, to the team this month.

Napier University graduate Megan will ensure the day to day operations of the hotel are carried out effectively and efficiently and will implement new procedures. Using her 10 years' experience in the hospitality industry she is also looking forward to bringing some fresh ideas to the hotel's front office operations.

✘ The Chester Residence is an exclusive collection of 23 luxurious Georgian townhouse apartments in Edinburgh's West End. Individually designed apartments and a personalised service ensures guests receive the benefit of serviced apartments combined with the luxury of a five star hotel. The Chester Residence currently employs a team of 21.

Rated Edinburgh's top hotel on TripAdvisor, The Chester Residence has also won a total of 25 accolades since opening in 2006, including 'Best Five Star Hotel in Scotland' in the trivago.co.uk Awards 2017.

Megan Milliken, operations manager of The Chester Residence, says: "Moving from a 184 bedroom hotel to The Chester Residence, I am excited to gain a closer relationship with guests, as this is not often possible in a large hotel.

"My career has been centred on hospitality and I know that my

experience at The Chester Residence will provide me with the opportunity to grow professionally and learn a lot more about the operations and daily running of luxury five star serviced apartments.”

Jill Darling, general manager of The Chester Residence, says:
“We
are delighted to bring Megan on board as our operations manager. Her passion for the industry and her front of house operations experience will be a great asset to The Chester Residence and our guests.”