

Edinburgh Airport to extend assistance for parents



The airport has been trialling a service for those travelling on their own with children, and now they are going to extend it for the rest of 2017.

The service is designed to help make the whole travel experience from check in to collecting bags at the end of the trip a more pleasant one for those Travelling Solo With Kids.

Sophie Arnold, a Charity Administrator and mother from Edinburgh, praised it, saying: “When you have a tired toddler on your hands travel can be stressful. The support at the airport was a game changer – it really took the pressure off.”

This extended trial service builds on Edinburgh Airport’s efforts to be the most accommodating and user friendly airport for families with a dedicated Family Lane in the Security Hall, soft play areas, children’s entertainment during the school holidays and at Christmas as well as children eat free in one of the catering outlets.

Kay Gillespie, Passenger Experience Leader at Edinburgh Airport, said: “We are really pleased to confirm that we are extending the ‘Travelling solo with kids’ trial, following a very positive response from the parents that we assisted in February.

“Travelling solo with children can be a challenging experience at any airport and our initial evidence suggests that a friendly face and extra set of hands can make a big difference. We look forward to helping more parents and people

travelling alone with children through the airport in the months ahead.”

Gordon Dewar, Edinburgh Airport’s Chief Executive, said: “We are totally committed to continually improving the passenger experience at Edinburgh Airport and this service offers a great helping hand to parents and adults on the move with little ones.”

To qualify for the assistance you must be:

- An adult travelling on your own with a child or children 6 years old or under
- Arriving at the airport to check-in OR landing at the airport between now and the end of 2017

To be considered for participation in this service trial, please complete the booking form via [the link](#) and return it at least 48 hours before your arrival/departure time.