Edinburgh hotel scoops TripAdvisor award

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The Chester Residence wins second place in Luxury UK Hotel category

Five-star Edinburgh hotel, The Chester Residence, has been awarded second place in the Luxury UK Hotel category, eleventh in Europe and 14th in the UK for Best Service in the TripAdvisor Travellers' Choice Awards 2016.

These awards add to a list of 21 accolades won by The Chester Residence since opening in 2006, including 'Nol Luxury Hotel in the UK 2015' and '7th Best Luxury Hotel in Europe 2015', as well as 'Nol UK Small Hotel of the Year 2014' and 'Nol UK and European Luxury Hotel of the Year 2014' in TripAdvisor's Travellers' Choice Awards.

The Chester Residence, located in Edinburgh's stylish West End, comprises 23 luxurious townhouse apartments. Each apartment is individually designed with chic, contemporary decor and features the latest technology, security and amenities. Each apartment provides the benefits of serviced apartments, combined with the glamour of a five-star hotel.

Owner of The Chester Residence, Graham Wood, said: "We can't thank our guests enough for recognising our team's efforts in the TripAdvisor Travellers' Choice Awards for a fourth year running. We are delighted with this incredible achievement and it's testament to our staff and how hard they work.

"We are really proud of our dedicated team who don't hesitate in going the extra mile to get to know our guests and ensure they have a memorable experience. We believe providing a personalised service, without being intrusive, is what sets us apart."

Submitted by Stacey Dent

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