

Police control room working normally after technical difficulty



Bilston Glen police control room is working normally again after being unable to take 999 calls for several hours this morning due to a “technical difficulty.”

This meant 999 and 101 calls had to be diverted to other centres and there were no interruption to the service.

A Police spokesman said: “I can confirm that in the early hours of Tuesday 15 December 2015 the Service Centre at Bilston Glen experienced a technical difficulty which resulted in 999 and 101 calls being diverted to other regional service centres. The issue has now been resolved and the system is working normally.

“Police Scotland has robust and tested plans in place for eventualities such as this and I am pleased that they worked extremely well.

“There was no interruption to the emergency and non emergency services and no delays in calls being answered or officers being dispatched.”