

# Chief Constable welcomes review of call handling procedures



Police Scotland's Chief Constable Sir Stephen House has welcomed the Cabinet Secretary for Justice's announcement of a review by HMICS into Police Scotland's call handling procedures.

Earlier today he said: 'I welcome the Cabinet Secretary's direction to HMICS to review our call handling procedures.

'In light of recent tragic events, Police Scotland need to be able to reassure the Scottish public that we have both the capacity and the capability to deal with their calls to us, both in an emergency on 999 and in our 101 service.

'It was with this intent I wrote to the Cabinet Secretary to ask that HMICS review our call handling procedures across the country, and offer recommendations if required.'