Scottish Fire and Rescue Service (SFRS) appoints new head of Service Delivery for the East of Scotland.



The Scottish Fire and Rescue Service (SFRS) has appointed John Miller as head of Service Delivery for the East of Scotland.

As the new Deputy Assistant Chief Officer he will oversee the Local Senior Officers (LSO's) who work with individual Local Authorities and community partners to maintain dedicated local fire and rescue services across the area.

He began his Fire Service career in 1992 and said: "I'm delighted to have been given this opportunity and I look forward to working with colleagues in the East, including our fire board members, to help shape and deliver the best possible service to the communities in the East of Scotland.

"We work alongside various partners to ensure the best deployment of local frontline services and we have a commitment to build on the positive outcomes that have already been delivered through the antecedent fire and rescue services. In particular we will continue to focus on our prevention activities whilst ensuring an operational response where required.

"My role is to promote consistency and make sure we continue to deliver the excellent fire and rescue services that the public expect and deserve."

DACO Miller, who was the former LSO for North Lanarkshire, lives in Motherwell and has served 22 years in the service.

He has had a number of national roles during his career including Road Safety with the Chief Fire Officer's Association in Scotland (CFOAS) and a four year period in Fire Investigation where he helped draft the National Occupational Standards. He was also the secretary of the Business Engagement Forum where he worked closely with key partners to help develop a national business plan.

He added: "I've been taken out my comfort zone and I'm looking forward to the challenges that come with this new role. I'm very fortunate in that I'm surrounded by a range of expertise across the east which I'm sure will be a great benefit to me.

"I'll be out and about meeting staff and finding out what's important to them during what is a huge period of change."

His passion lies within Community Safety and with that he would like to remind everyone of the SFRS FREE home fire safety visits.

"Our visits are designed to be a straightforward process for householders, the visits are easy to arrange and will be conducted at a time suitable for the individual.

"They only take around half an hour to complete and see local crews assess risks before providing advice to householders and families. The crews also fit smoke alarms where needed.

"Encourage those around you to get a free home fire safety visit. Call the SFRS freephone number 0800 0731 999 or text 'FIRE' to 80800. You can find out more by visiting www.firescotland.gov.uk or by contacting your local fire station."

Photo courtesy of SFRS