## Royal Mail change posting times

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Have the last posting times changed on a postbox near you?

Our reader Jon Chase realised that the collection time on his local postbox near Ferry Road has been changed from evening to morning, and he has explained that this does not really suit him. See the conversation below between Mr Chase and the Royal Mail on Twitter.

Royal Mail replied to us that they had given notice of the changes, which Jon then confirmed have affected several postboxes in his area.

Check yours out – and let us know what has happened across the city.

<u>@RoyalMail</u> The last posting time at my local post box is now 9AM, used to be 5:30PM. Is this a benefit of privatisation? <u>@marklazarowicz</u>

- Jon Chase (@chase\_jon) November 16, 2014

<u>@chase\_jon</u> Hello, I'm sorry you've been inconvenienced by the changes, the box should display later local collection times for you.

- Royal Mail (@RoyalMail) November 17, 2014

@RoyalMail not sure what you mean. It says there is a later

collection at a box down the road and also at the Gyle! Not much use to me.

- Jon Chase (@chase\_jon) November 18, 2014

<u>@chase\_jon</u> That's what we're referring to Jon, I'm sorry the alternative collection points aren't suitable for you.

- Royal Mail (@RoyalMail) November 19, 2014

<u>@RoyalMail</u> <u>@EdinReporter</u> this is what it says on the post box. Why had our last collection time gone from 5:30 PM to 9AM?

– Jon Chase (@chase\_jon) <u>November 19, 2014</u>

## @RoyalMail @EdinReporter oops forgot the photo! pic.twitter.com/dQZFfdBZ9f

– Jon Chase (@chase\_jon) <u>November 19, 2014</u>

We asked Royal Mail for their comment and they explained that the new times had been publicised on their website where they said: "Over the next few months we will move between 45,000-50,000 of our 115,3001 postboxes to an earlier collection time, with the mail picked up by the postman or woman as part of their delivery round."

The company has also announced 2,000 new postboxes to add to the 115,300 which they already have. Any which are uneconomic are not being removed, but the "efficiency of collection arrangements" are being improved. <u>@EdinReporter</u> Hi, the changes were first reported here: <u>http://t.co/67S3Df80qj</u> & then notification applied all affected postboxes

– Royal Mail (@RoyalMail) November 20, 2014

<u>@EdinReporter</u> Hello, the changes in collection times were publicised and local businesses made aware of the changes.

- Royal Mail (@RoyalMail) November 19, 2014