

TripAdvisor loves Edinburgh's Chester Residence



Edinburgh's Chester Residence has earned yet another TripAdvisor award in recognition of its outstanding customer service.

The luxury serviced apartments in Edinburgh's West End have won the accolade of **Traveller's Choice Hotel with Exceptional Service 2014**, coming fourth out of thousands of UK contenders and 12th in Europe overall, adding to their 14-strong trophy cabinet.

The TripAdvisor Travellers' Choice awards honour the world's best hotels, earning their distinction from those who know them best – their customers.

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The Chester Residence Owner and Director, Graham Wood said:- "Receiving this award from Tripadvisor, the world's largest travel customer review website, is the greatest compliment, and The Chester Residence staff and I are absolutely delighted. Customers rightly have high expectations of the luxury hotel market, and competition in top tourist and business destinations is fierce.

"Given the very public nature of today's online customer feedback sites, The Chester Residence makes every effort to perform outstandingly all the time, meaning we consistently lead Edinburgh's hotel charts and come very high in UK – and now European – rankings."

Chester Residence General Manager, Mark Lambson, celebrated

the win saying:- “The Chester Residence is a great product; we have stunning premises in a prime location, unparalleled accommodation and facilities and most importantly, outstanding staff who care greatly about their work.

“Time and again, our customers tell us how beautiful and comfortable the hotel is and, most importantly to us, just what good service they have received, and it’s that final bit of feedback that gives the greatest satisfaction.”

For more information, please visit www.chester-residence.com

To see The Chester Residence’s TripAdvisor page, [please click here.](#)

To see 2014 Travellers’ Choice winners, [please click here](#)

