

Edinburgh job – Visitor Services Assistant

National Museums Scotland are looking for a new member of staff to work with them as Visitor Services Assistant.

[The advert](#) is as follows:-

Your role will be to provide high quality customer service to visitors of all ages and backgrounds.

It is essential that you have first hand experience of working in a customer focused role together with a real interest and enthusiasm for history and our collections.

Ideally you will have experience of ticketing/cash handling and conversational knowledge of a language other than English. An awareness of health and safety at work is important while a recent first aid qualification would be useful.

We have three types of contracts available:

. 35 hours per week worked over a five day over seven day rotational shift pattern, (permanent contract)

. 18 hours per week worked over a three days over seven day rotational shift pattern, (permanent contract)

. 15 hours per week worked over two days over seven day rotational shift pattern (temporary contract)

For further information and an application pack, please telephone 0131 247 4094 (answerphone) or email applications@nms.ac.uk National Museums Scotland is committed to being an Equal Opportunities Employer.

Job Reference: NMS11/145

Closing Date: 17-May-2011